



**JAGGAER→ONE**

## Recommended Browsers

# JAGGAER Supported Browsers and Devices

## Our Policy

JAGGAER is committed to providing industry-leading products and services. We strongly encourage customers to upgrade their browsers regularly and consider a dual browser strategy, in accordance with your company policy.

To deliver the best product experience, we need to periodically announce end of support information. JAGGAER typically provides its customers with three or more months' notice when a browser is no longer supported.

## Additional Information

- Alpha, Beta, or unreleased versions of browsers are not supported by JAGGAER.
- The supported browsers only apply to JAGGAER One solutions and are not applicable for any deployed or customized solutions.
- Any browsers not listed have not been validated by JAGGAER and are not supported. Issues arising from use of these browsers will not be addressed by JAGGAER.

## JAGGAER One Solutions

Platform	Browser Support
Desktop computers	<ul style="list-style-type: none"><li>• Chrome – latest version</li><li>• Edge – latest version</li><li>• Firefox – latest version</li><li>• Safari – latest version (<b>Note:</b> RMM does not support Safari)</li></ul>

- Internet Explorer is no longer supported.

# JAGGAER One - Mobile App

Mobile Device Type	Version Support
Apple	iOS version 15.1 and higher.
Android	Android version 9 and higher.

- Mobile browsers are not supported.

## Contract Authoring for Word App

Operating System	Microsoft Word Version
Windows	<p><b>Microsoft 365 Desktop version</b> and <b>Word 2016</b> – These provide full authoring support (template and contract) with JAGGAER Contract Authoring App.</p> <ul style="list-style-type: none"><li>• <b>Note:</b> Only users that need the ability to create templates, author contracts, or review/adjust contracts via the Contract Authoring App need these versions of Word. The Contract Authoring app is obtained by adding it from the Microsoft Store.</li></ul> <p><b>Word 2010</b> and <b>Word 2013</b> – These provide storage of templates and creation of contracts only. No support for JAGGAER Contract Authoring App.</p>
Macintosh	<p><b>Word 2016</b> – This provides storage of templates and creation of contracts only. No support for JAGGAER Contract Authoring App.</p> <ul style="list-style-type: none"><li>• <b>Note:</b> Using Parallels for Mac OS allows ability to use Microsoft Word 2016 on Mac OS with JAGGAER Contract Authoring App support. Devices running iOS or Android are not supported.</li></ul>