

---

**From:** Admin Memos [<mailto:ADMIN-MEMOS@LISTSERV.UGA.EDU>] **On Behalf Of** UGA Administrative Memos  
**Sent:** Friday, January 25, 2013 4:02 PM  
**To:** [ADMIN-MEMOS@LISTSERV.UGA.EDU](mailto:ADMIN-MEMOS@LISTSERV.UGA.EDU)  
**Subject:** EITS Cost Recovery Services and Rates for FY14

TO: Vice Provost, Vice Presidents, Associate Provosts, Academic Deans, Departments Heads, and Directors

FROM: Pamela Burkhart, Director of Finance and Business Services, EITS

SUBJECT: EITS Cost Recovery Services and Rates for FY14

Each year at budget development time, EITS publishes the catalog of cost recovery services and their respective rates. The FY14 cost recovery services rates are now available for your use in FY14 budget preparation. In FY14, there are two services with rate increases and fifteen new services.

In FY14, the services increasing rates are the Remote Desktop Management and On-Site Lab Staffing. The additional services that are available in FY14 include document imaging through NoliJ, data center hosting, Adobe, SPSS, end user desktop support, and system administration.

In an effort to help increase transparency about rates and calculations, the detailed rate components and calculations are available upon request. If this information would be helpful, please contact me.

Each individual department is encouraged to assess the FY14 rate impacts, if any, on its budget. The FY14 rate table is available at: [http://eits.uga.edu/support/cost\\_recovery/rates](http://eits.uga.edu/support/cost_recovery/rates).

If you have any questions regarding the rates, please contact me at [pamburk@uga.edu](mailto:pamburk@uga.edu) or 706-542-5110.

Thank you for your cooperation.

cc: Business Affairs Advisory Forum, Information Technology Management Forum, University of Georgia Network Managers Group, Enterprise Information Technology Services.

##

*Administrative Memos are coordinated through the Office of the Senior Vice President for Academic Affairs and Provost. For more information, contact Sam Fahmy at [sfahmy@uqa.edu](mailto:sfahmy@uqa.edu).*