

December 7, 2015

**MEMORANDUM**

**TO:** Business Services

**FROM:** Shannon Marable, IT Associate Director, Enterprise Information Technology Services (EITS)

**SUBJECT:** Mainframe Access Request Form to Change

EITS will replace the Access Services request form for mainframe Finance and Administration systems on December 18.

The form will begin to use JIRA, which has a different look and feel from the existing web form.

The form to request mainframe access to Finance and Administration systems is available at:

[http://eits.uga.edu/access\\_and\\_security/access\\_services/](http://eits.uga.edu/access_and_security/access_services/).

The current system that processes access requests, Remedy, is being decommissioned on December 21.

JIRA provides better visibility into the access provisioning process. People submitting access request forms will not need to do additional steps, but should be aware of the change.

For more information, please contact Shannon Marable at [Shannon.marable@uga.edu](mailto:Shannon.marable@uga.edu) or Brian Huth at [Bhuth@uga.edu](mailto:Bhuth@uga.edu).

CC: Information Technology Managers Forum (ITMF)  
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